

# Palmetto Disaster Recovery

## Disaster Case Management Program

Hurricane Florence 2018



## About Us

South Carolina Palmetto Disaster Recovery's purpose is to conduct a Disaster Case Management Program (DCMP) for South Carolina citizens in the FEMA Individual Assistance declared counties affected by the September 2018 Hurricane Florence.

## Disaster Case Management

Disaster Case Management (DCM) is a process that involves a partnership between a disaster case manager and a citizen to develop and carry out an Individualized Recovery Plan (IRP).

### Services Available:

- Assist eligible citizens with their disaster-caused unmet needs.
- Assist citizens in problem solving.
- Long-term needs may include financial, physical, emotional or spiritual well-being.

## Implementation Process

- Create relationships with eligible citizens to assess unmet needs and identify resources and support services.
- Assist each citizen to develop an Individualized Recovery Plan (IRP); which is goal-oriented and outlines step-by-step actions.
- Locate and connect citizens with available resources and support services.
- Conduct follow-up activities to monitor progress, advocate for issues and document results and closure during the citizen's recovery process.

Phone: 1-888-860-7137 ♦ Email: [contact@palmettodisasterrecovery.com](mailto:contact@palmettodisasterrecovery.com)

# Palmetto Disaster Recovery

## Disaster Case Management Program

Hurricane Florence 2018



## Federally Funded Housing Assistance Eligibility

Citizens that may be eligible for housing assistance must:

- Meet the low income Housing & Urban Development (HUD) guidelines,
- Have owned and occupied your home at the time of the storm,
- Have current ownership of your home,
- Have unrepaired disaster-caused damage to a single family home or single family rental unit, and

Housing assistance will be targeted to the most vulnerable citizens and priority will be given based on the following vulnerability factors, as well as, other special need factors:

- Income level (extremely low to low)
- Disability (any family member)
- Elderly (65 and over)
- Children (5 years old and under)

Phone: 1-888-860-7137 ♦ Email: [contact@palmettodisasterrecovery.com](mailto:contact@palmettodisasterrecovery.com)